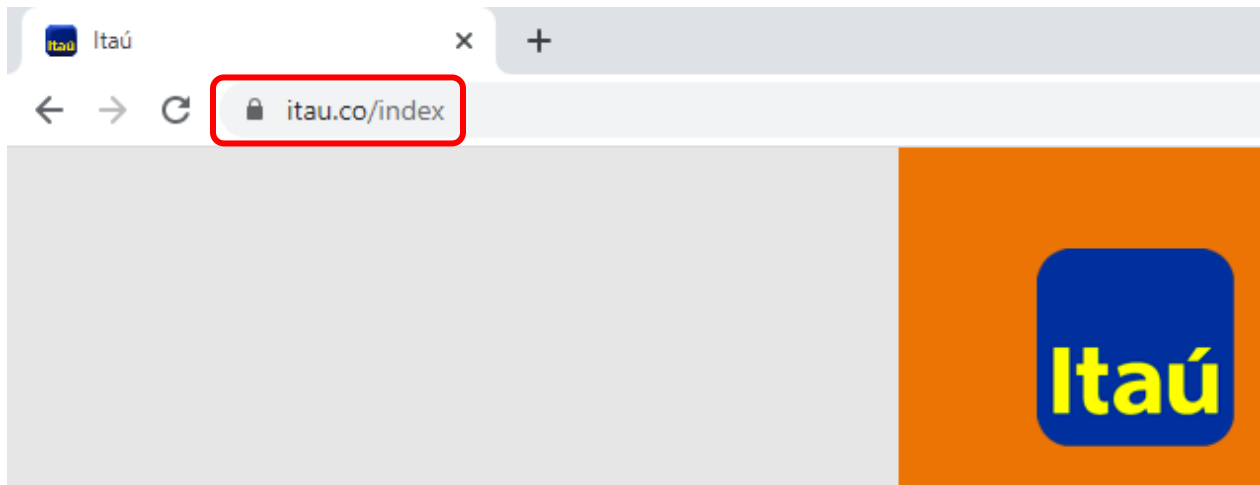
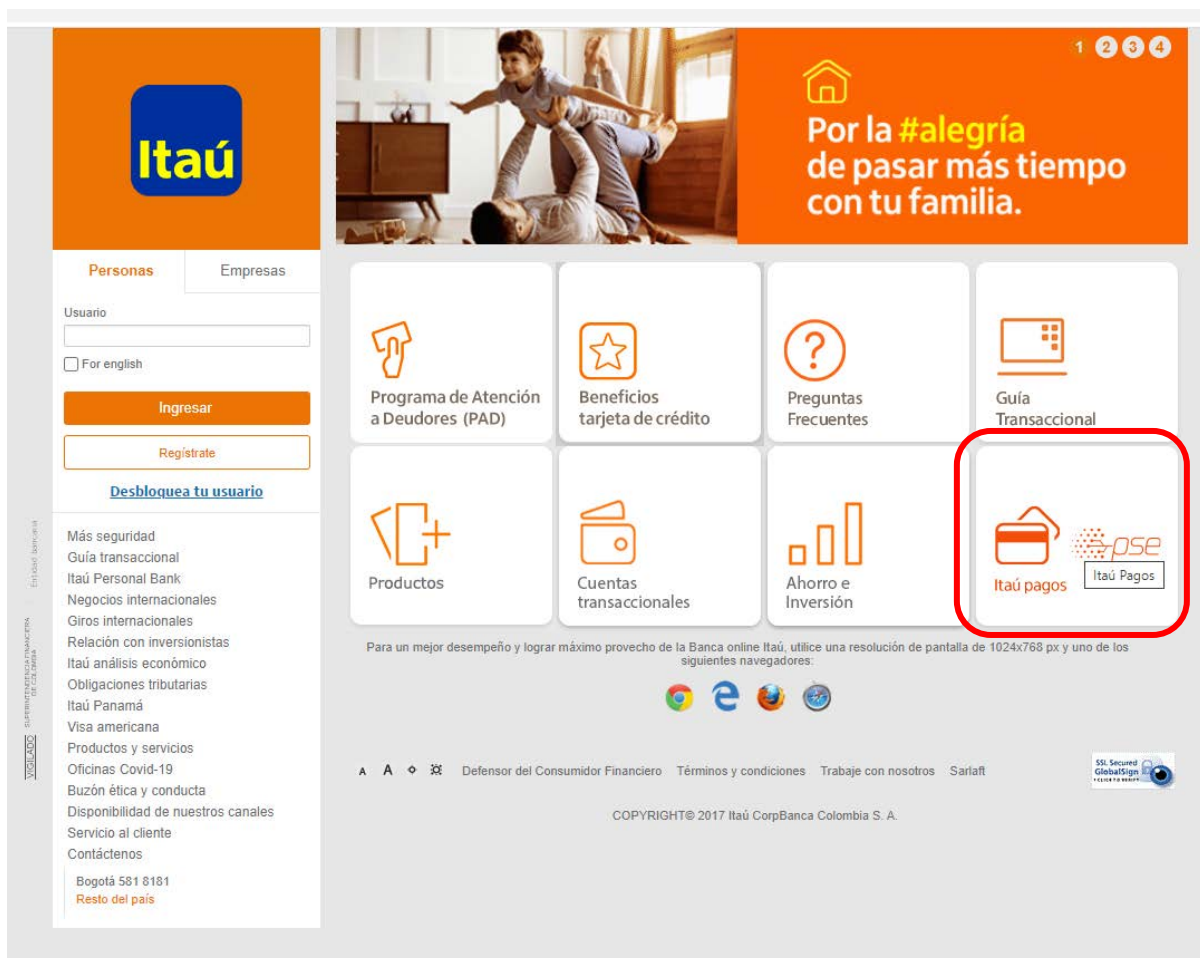


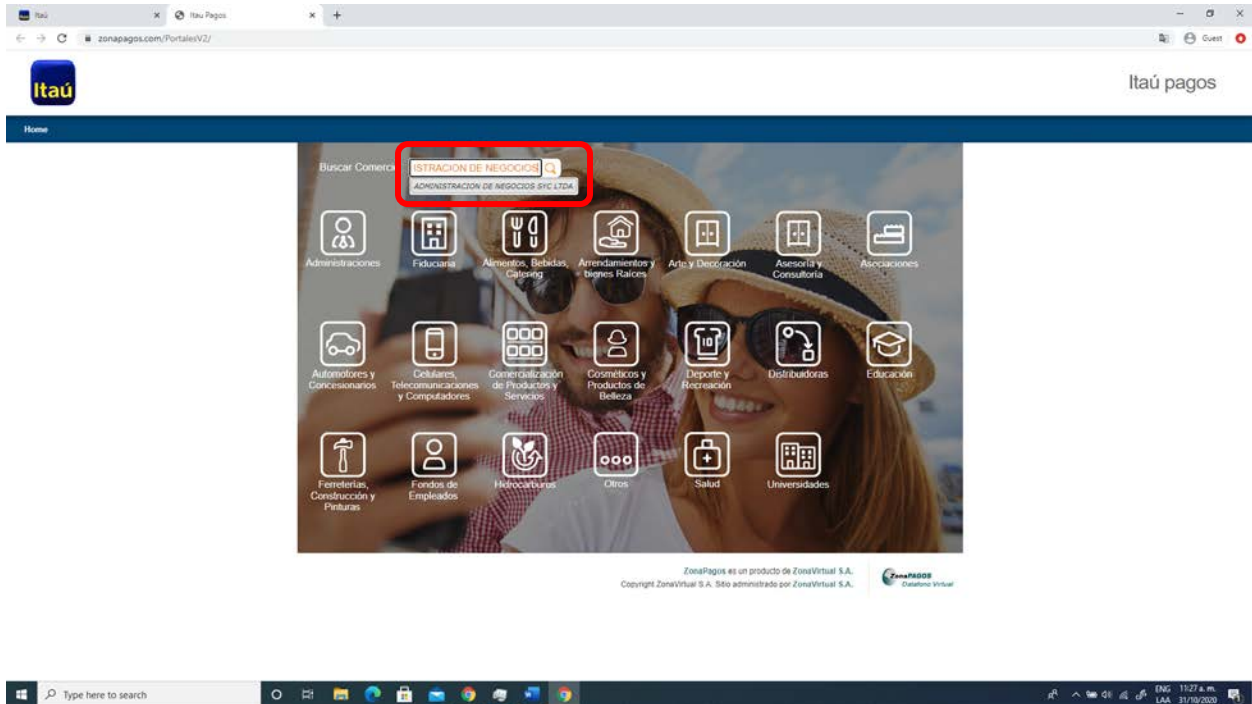
1. Go to Banco Itaú Colombia webpage: <https://www.itaú.co/>



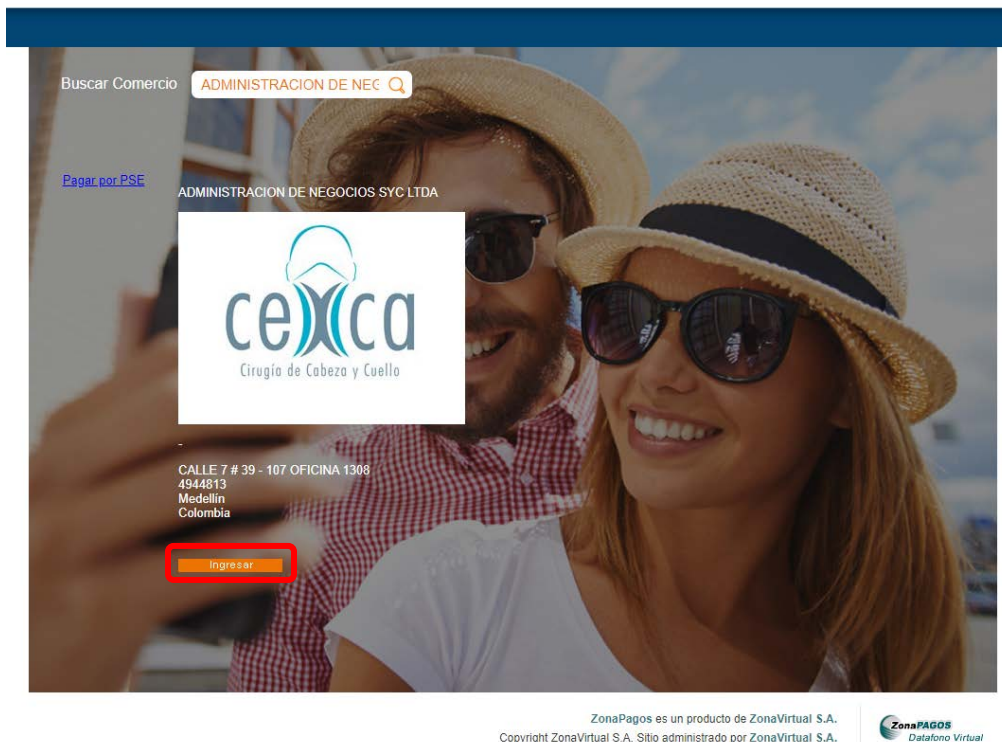
2. Click on “Itaú Pagos” option.



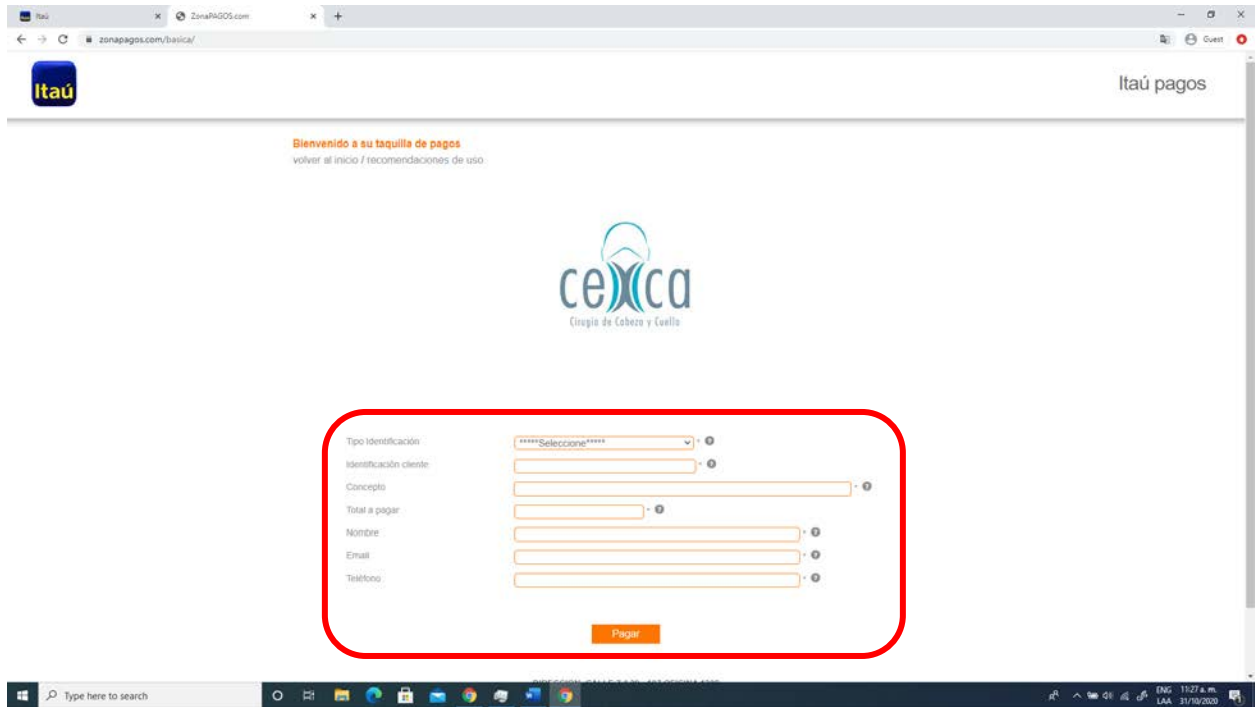
3. In “Buscar Comercio” option, type “ADMINISTRACION DE NEGOCIOS” (without quotation marks and in upper case letters) and choose the first option.



4. Next, click on “Ingresar” option.



5. Fill in the data requested and complete your payment.



The screenshot shows a web browser window with the URL zonapagos.com/basica/. The page features the Itaú logo in the top left and 'Itaú pagos' in the top right. A welcome message reads: 'Bienvenido a su taquilla de pagos volver al inicio / recomendaciones de uso'. The central focus is the CEXXCA logo (Clínica de Cabeza y Cuello) above a payment form. The form fields are: 'Tipo identificación' (dropdown menu with '****Selecione****'), 'Identificación cliente' (text input), 'Concepto' (text input), 'Total a pagar' (text input), 'Nombre' (text input), 'Email' (text input), and 'Teléfono' (text input). A red rounded rectangle highlights the entire form area. Below the form is an orange 'Pagar' button. The Windows taskbar at the bottom shows the search bar, taskbar icons, and system tray with the date '31/10/2020' and time '11:27 a.m.'.